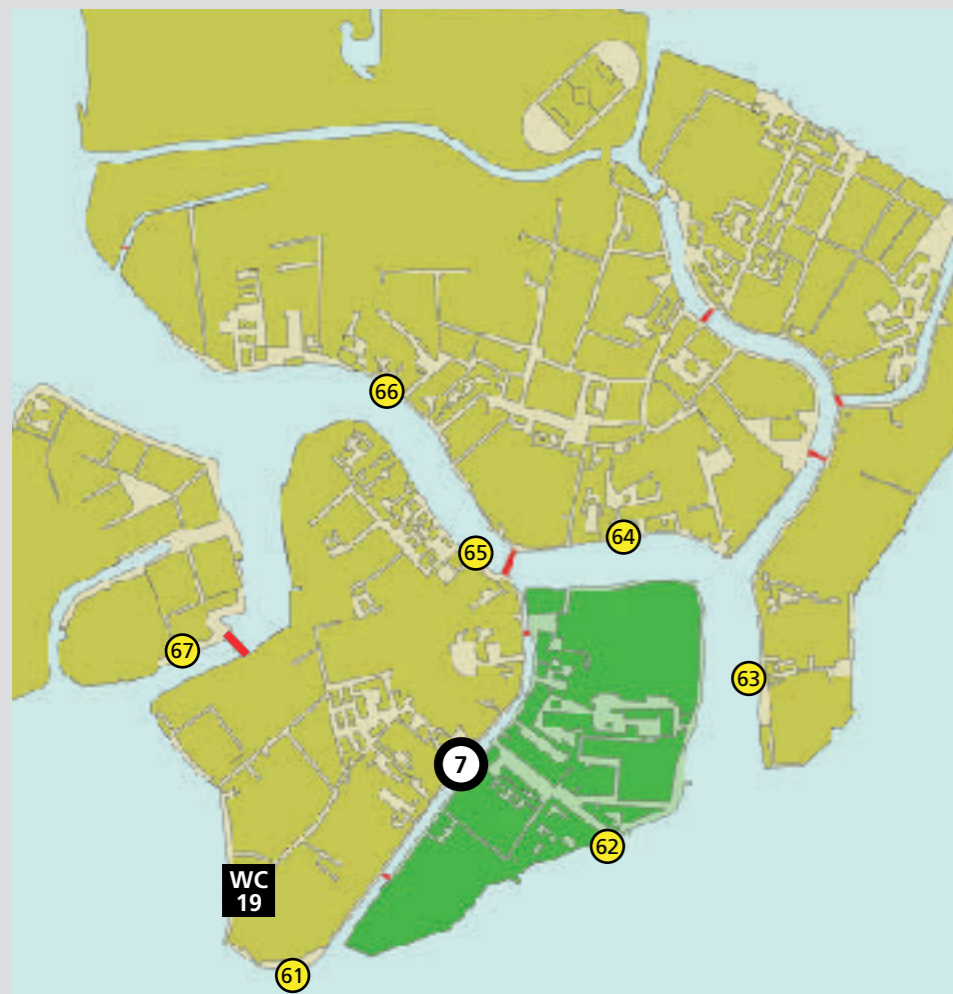
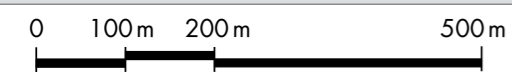


The historic centre of Venice comprises 121 islands linked by 435 bridges. Thanks to the public transport service around 70% of the city is accessible to the mobility impaired. The green areas in the map can be reached by vaporetti which can transport up to 4 wheelchairs at a time; the light green areas can be reached by "motoscafi", smaller water-buses which can only transport one wheelchair at a time. To reach islands without accessible bridges (no platform lifts/stepped ramp) you will need to use public transport.

Murano



Burano



Free information pamphlet

In collaboration with



Information points

Information including a number of barrier-free itineraries and keys and instructions for using the platform lifts can be obtained from the following information points.

Venice City Council

Venice
Ca' Farsetti, San Marco 4136

Public Relations Office
tel. 041. 274 80 80

Informahandicap service
tel. 041. 274 81 44 - fax 041. 274 81 82
e-mail: informahandicap@comune.venezia.it
web: www.comune.venezia.it/informahandicap

Department for the Elimination of Architectural Barriers
tel. 041. 274 85 99 - 85 27 - fax 041. 274 86 63
e-mail: ufficioeba@comune.venezia.it

Mestre
Piazzale Candiani 5

Public Relations Office
tel. 041. 274 90 90

Informahandicap service
tel. 041. 274 61 44 - fax 041. 274 61 45

Tourist Office (IAT)
tel. 041.529 87 11 - fax 041.523 03 99
web: www.turismovenezia.it

Information points:
- *Santa Lucia Station*
- *Piazzale Roma c/o Municipal Car Park*
- *San Marco Ascensione*
- *San Marco Venice Pavilion, Giardini ex Reali*
- *Lido Gran Viale S.M. Elisabetta 6/a* (from 1 June to 30 September)
- *Cavallino Treporti, Piazzale Punta Sabbioni*
- *Cavallino Via Ramo II delle Saline n. 23*
- *Marco Polo Airport* (arrivals hall)

Tourist terminals

Marco Polo Airport

web : www.veniceairport.it
Disabled passengers should request assistance when purchasing their tickets and no later than 48 hours prior to departure. You may not book the service directly at the airport.
Connecting services between the airport and Venice:
- ACTV line 5 bus with facilities for the disabled
- Alilaguna boat service

Railway

Blue Hall
tel. 041. 78 55 70
web: www.ferroviedellostato.it
Services:
- a wheelchair can be provided
- a helper is available to accompany the disabled to the station exit or connecting train
- transport up and down with lifts

Port

Run by *Venezia Terminal Passeggeri Spa* tel. 041. 240 30 00 - web: www.vtp.it

Cruise terminal 103, 107, 108, 117
tel. 041. 240 30 33 - 30 40

Services:

- a wheelchair can be provided
- a helper is available to accompany the disabled alongside the ship

Ferry terminal 123
For services to Greece.

Connecting services between the city centre and the two terminals:
- ACTV line 6/ bus with facilities for the disabled
- Alilaguna boat service

San Basilio hydrofoil terminal
Landing stage for hydrofoils and medium sized vessels.

Connections with the city centre:
- ACTV motorboats *Giracittà* lines 41/42 51/52 61/62 and vaporetto line 2

Car parks

Car parks with special terms for disabled voucher holders

ASM Spa Venice Municipal Car Park
Piazzale Roma 496 - tel. 041. 272 73 01
web: www.asmvenezia.it
In the Municipal Car Park, there are ten spaces available offering free parking for the first six hours. A special price is applied for subsequent hours up to 24 hours. After 24 hours, the normal price is charged. Booking is recommended.

Car parking spaces

In Piazzale Roma, there are 15 car parking spaces marked in yellow and 21 "time disk" spaces available without time limit. At Tronchetto island, there are 4 parking spaces marked in yellow.

Other car parks

Autopark Doge - P. Park srl
Piazzale Roma 467 - tel. 041. 520 24 89

Autorimessa Toderini - Grinfan
Piazzale Roma 513 - tel. 041. 520 79 79
Disabled are entitled to free parking for the first six hours; afterwards the standard rate will be applied.

Garage S. Marco spa
Piazzale Roma 467/F - tel. 041. 523 22 13

Garage Venezia di Girardi Mauro & C. snc
Piazzale Roma 466/G - tel. 041. 522 87 25

Interparking Italia srl
Isola del Tronchetto
tel. 041. 520 75 55 - fax 041. 528 57 50
Connections with the city centre:
- ACTV vaporetto line 2
- ACTV line 6/ bus with facilities for the disabled

Public transport

Run by *ACTV Spa*
web: www.actv.it
Call center Hellovenezia
tel. 041. 24 24
web: www.hellovenezia.com
Provides information on timetables, boat and bus lines, tickets and the Venicecard cards.

Landing stages are accessible. Vaporetti and motorboats are accessible.
City tour motorboats (*Giracittà*) can take

only one wheelchair at a time.
Ferries from Tronchetto to Lido di Venezia have lifts and toilets for the disabled whose keys can be found by ACTV's staff. A special price of 1,10 Euro is applied for wheelchair users and is comprehensive of the possible accompanying person's fare.

Landing stages

- 1 Piazzale Roma *Scomenzera*
- 2 Piazzale Roma *Parisi*
- 3 Piazzale Roma *S. Chiara*
- 4 Ferrovia *S. Lucia*
- 5 Ferrovia *Scalzi*
- 6 Ferrovia *Bar Roma*
- 7 Riva de Biasio (line 51/52)
- 8 Riva de Biasio (line 1)
- 9 S. Marcuola
- 10 S. Stae
- 11 Ca' d'Oro
- 12 Rialto *Banca d'Italia*
- 13 Rialto *Riva del Carbon*
- 14 S. Silvestro
- 15 S. Angelo
- 16 S. Tomà
- 17 Ca' Rezzonico
- 18 S. Samuele
- 19 Accademia
- 20 Giglio
- 21 Salute
- 22 S. Marco *Vallaresso*
- 23 S. Marco *Giardinetti*
- 24 S. Zaccaria *Danieli*
- 25 S. Zaccaria *Jolanda*
- 26 S. Zaccaria *Monumento*
- 27 S. Zaccaria *Pietà*
- 28 Arsenal
- 29 Giardini
- 30 Giardini *Biennale*
- 31 S. Elena
- 32 S. Pietro di Castello
- 33 Bacini
- 34 Celestia
- 35 Ospedale
- 36 Fondamente Nuove (to Sant'Erasmus)
- 37 Fondamente Nuove (to Murano)
- 38 Fondamente Nuove (to Burano)
- 39 Madonna dell'Orto
- 40 S. Alvise
- 41 Tre Archi
- 42 Crea
- 43 Guglie
- 44 Tronchetto *Mercato Ortofrutticolo*
- 45 Tronchetto
- 46 Tronchetto *Nave Traghetto*
- 47 Stazione Marittima (Alilaguna)
- 48 S. Marta
- 49 Sacca Fisola
- 50 S. Basilio
- 51 Zattere (to S. Zaccaria)
- 52 Zattere *Gesuati* (to Piazzale Roma)
- 53 Palanca
- 54 Redentore
- 55 Zitelle
- 56 S. Giorgio
- 57 Cimitero *S. Michele*
- 58 Zattere (Alilaguna)
- 59 S. Marco (Alilaguna)
- 60 Rialto *Mercato*
- 61 Colonna
- 62 Faro
- 63 Navagero
- 64 Museo
- 65 Da Mula
- 66 Venier
- 67 Serenella
- 68 Burano
- 69 Mazzorbo

Public toilets

Veritas S.p.A.
tel. 041. 729 11 11 - web: www.vestaspa.net
Responsible for all public toilets with the exception of those in the Railway Station and Port.

The disabled can use the toilet services free of charge.

- 1 Tronchetto
Isola del Tronchetto (8.00 - 20.00)
- 2 Port
Ferry terminal 123
- 3 Port
Cruise terminal 108
- 4 Port
Cruise terminal 107
- 5 Port
Cruise terminal 103
- 6 Port
Cruise terminal 117
- 7 Port
San Basilio hydrofoil terminal
- 8 Piazzale Roma
Santa Croce 456 Calle Cossetti (8.00 - 20.00)
- 9 Railway station
(6.00 - 23.00)
- 10 San Leonardo
Cannaregio 1586 (8.00 - 20.00)
- 11 Rialto Novo
S. Polo 552 (7.00 - 19.00)
- 12 San Bartolomio
S. Marco 5404 (8.00 - 20.00)
- 13 Accademia
Dorsoduro 1050 (9.00 - 19.00)
- 14 San Marco
Calle Ascension, 1265 (9.00 - 20.00)
- 15 Giardini ex Reali
S. Marco (9.00 - 19.00)
- 16 Bragora
Castello 4053 (9.00 - 17.00)
access is over a bridge
- 17 Pineta S. Elena (14.00 - 17.00)
- 18 San Michele Cemetery
- 19 Murano
Fondamenta Colonna (10.00 - 18.00)
- 20 Burano
Piazza Galuppi (9.00 - 19.00)

Opening hours may change during particular periods of the year.

Bridges with platform lifts

- 1 Ponte Manin *Rialto*
- 2 Ponte del Teatro *Cinema Rossini*
- 3 Ponte dei Frati *Campo Sant'Angelo*
- 4 Ponte Goldoni *Bacino Orseolo*
- 5 Ponte Novo *Rio della Tana*
- 6 Ponte de la Saponela *San Giobbe*
- 7 Ponte de Mezo *Murano*
- 8 Ponte della Vigna *Burano*

Facilitated bridges

- 1 Ponte delle Guglie (low steps)
- 2 Ponte Lungo Giudecca (lift)
- 3 Ponte di San Felice (low steps)
- 4 Ponte della Paglia (removable ramp)
- 5 Ponte S. Pietro (low steps)
- 6 Ponte delle Cappuccine (low steps)